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Dated: \_\_\_\_\_

Docket No.: 03042/000G691-US0  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:  
James D. Marks et al.

Application No.: 09/447,259

Art Unit: 3623

Filed: November 23, 1999

Examiner: Romain Jeanty

For: INTERACTIVE SYSTEM FOR MANAGING  
QUESTIONS AND ANSWERS AMONG  
USERS AND EXPERTS

**SUPPLEMENTAL RESPONSE TO NON-FINAL OFFICE ACTION**

MS Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**INTRODUCTORY COMMENTS**

In response to the Office Action dated September 9, 2004, this Supplemental Response provides the complete remarks section inadvertently omitted from the Supplemental Amendment filed on April 6, 2004. The omission was due to a word processing error.

**Remarks/Arguments** begin on page 2 of this paper.